

## CRIS Rural Mass Transit ADA Reasonable Modification Request Form

Requests for modifications to the policies, practices, or procedures of CRIS Rural Mass Transit in order to accommodate an individual with a disability may be made either in advance or at the time of the transportation service. Whenever feasible, requests for reasonable modifications shall be made and determined in advance. A reasonable modification related to the ADA Paratransit is ***a change or exception to a policy, practice, or procedure that allows people with disabilities to have equal access to transportation***. Fill out this form with details about your modification request and how it relates to your disability.

Modification Request By: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Modification for (Name) \_\_\_\_\_ Date of Trip: \_\_\_\_\_

Describe the modification request for ADA demand response transportation including why the modification is necessary:

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\_\_\_\_\_  
Signature of ADA Passenger or Guardian

\_\_\_\_\_  
Date

**Once completed, please mail or email this form to:**

CRIS Rural Mass Transit

ATTN: Laura Flessner

615 E Vorhees

Danville IL 61832

Email: [lauraf@ruraltransits.org](mailto:lauraf@ruraltransits.org)

For more information, please call the following number: 217-443-2287

Requests for reasonable modifications may be denied on the following grounds:

1. It is a fundamental alteration to the nature of the program, service, or activity,
2. It is a direct threat to the health or safety of others,
3. It is not a requirement by the requester to use the service, or
4. The modification creates an undue financial / administrative burden.

CRIS Rural Mass Transit will strive to acknowledge and approve or deny requests within three (3) business days of receipt. All riders who are denied a request have the ability to appeal. For a copy of our Appeals Form and the complete Reasonable Modification Policy, please visit [www.ruraltransits.org](http://www.ruraltransits.org)

**All information is kept confidential. All materials are available in accessible format and in languages other than English upon request.**